



North Lincolnshire Council
Council Plan
2018-2021

Date: 07.12.2020

**North
Lincolnshire
Council**
www.northlincs.gov.uk

Foreword

Your Council Plan, first published in 2018 set out our ambition and priorities for North Lincolnshire and these continue into 2021.

We are working hard, alongside our communities and partners to achieve these and we are proud of the excellent outcomes we are realising together.

The COVID-19 pandemic has affected everyday lives and 2020 has been a challenging year for everyone. The strength of relationships across North Lincolnshire has enabled us to work together to keep each other safe and well and protect the local economy during this difficult time.

This Plan provides a strong anchor point in guiding our response to the pandemic and is a frame for the mid-term recovery actions as we look towards the future.

Thank you to our communities for coming together to support our most vulnerable and each other. Going forward, together we can ensure North Lincolnshire remains resilient and able to recover and renew.



A handwritten signature in blue ink, appearing to read 'Rob Waltham'.

Cllr Rob Waltham ^{MBE}
Leader of the Council



A handwritten signature in blue ink, appearing to read 'Denise Hyde'.

Denise Hyde
Chief Executive





Our promise to you

Over the period of this plan we will:

- ✓ Maintain our high standards.
- ✓ Deliver on our priorities.
- ✓ Be open, trustworthy and honest.
- ✓ Care about you and your community.
- ✓ Work hard to keep council tax low.
- ✓ Spend your money wisely.
- ✓ Do our best for North Lincolnshire.



Welcome to the North Lincolnshire Council Plan 2018 -2021

Welcome to the North Lincolnshire Council Plan.
This plan was first agreed in 2018, setting the context for our long term ambitions.

This plan sets out:

- What we are here to do for you.
- How we are funded.
- What your council tax is spent on.
- What our priorities are.
- How you can get involved and give your views on future plans.
- Our achievements over the last 12 months.

About the place of North Lincolnshire

North Lincolnshire is a fantastic place – an area of expansive countryside, contrasting landscapes, scenic beauty, vibrant market towns and home to world class steel processing and manufacturing.

A place to live. It's home to 172,000 people, where average wages for those in full time work are higher than the regional average and with lower house prices.

A place to grow up. Where 9 out of 10 children and young people attend a good or outstanding early years setting, school or college and go on to achieve better outcomes than the England averages.

A place to grow older. Where life expectancy is at its highest level,

continuing to improve each year and where quality of care provision is high – almost all homecare providers and care homes are rated as good or outstanding.

A place for outdoor living. With over 600 miles of footpaths, cycleways and water ways as well as 17 nature reserves and quality parks and green spaces (four with Green Flags Award). There are a range of sports and leisure facilities and cultural arts venues that promote our local history and heritage.

A place for businesses to grow. With access to the UK's major centres, Europe and beyond through road, rail, air and sea, there is lots of potential to invest and diversify.



Our ambition

We are ambitious for North Lincolnshire.

We want our area to be the...

#BestPlace FOR OUR RESIDENTS



The role of the council

is to work with you and our partners to:



to achieve better outcomes for the people and place of North Lincolnshire



Outcomes for North Lincolnshire



Safe

- Safer roads
- Safer people
- Safer communities
- Safer environments
- Safer spaces



Prosperous

- More jobs, better paid jobs
- Improved skills
- Excellent education
- Thriving businesses
- Accessible childcare



Well

- Cleaner and greener spaces
- Good health and wellbeing
- Quality housing
- Vibrant leisure and culture
- Improved quality of life



Connected

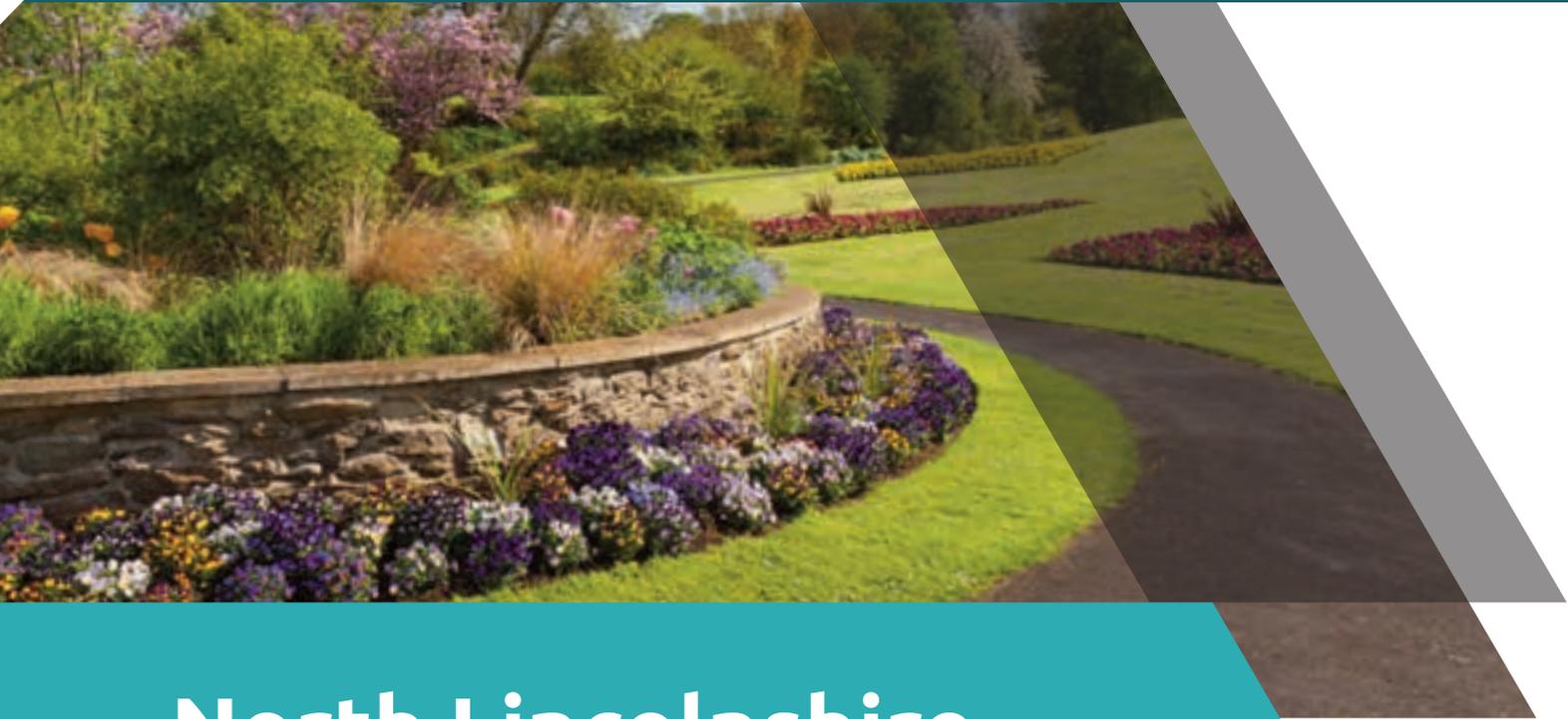
- Accessible transport
- Flourishing communities
- Fast digital connectivity
- Better roads and rail
- Strong sense of pride and belonging



About your council

- We are a public body elected to serve the whole of North Lincolnshire.
- 43 elected members - Conservative 24 seats, Labour 14 seats, Independent 1 seat and currently there are 4 vacancies (By-elections expected May 2021) (Updated October 2020).
- We are responsible for providing hundreds of essential local government services.
- We have a recognised track record of high performance.





North Lincolnshire Council achievements

- Children's services rated by Ofsted as **'Outstanding'**.
- Adult social care rated **top 10% in the country**.
- External auditors gave our finances a **clean bill of health**.
- **9 out of 10** schools judged by Ofsted as 'Good or Outstanding'.
- Four of our parks and green spaces have the **Internationally recognised Green Flag Award**.
- The **North Lincolnshire Imagination Library** recently **distributed its 650,000th book - best in the world**.
- More than **half of all household waste is recycled or composted** which puts us in the **top quartile nationally**.



The council

enables better outcomes for the people and place of North Lincolnshire by:

- providing services **directly**
- providing services **together with our partners**

and;

- buying from **organisations that have the right skills** to provide services on our behalf



Working together

We don't provide all public services in North Lincolnshire but we do work together with partners to achieve our shared ambitions. For example we don't provide:

- **Housing** – tenancies are provided by a range of housing providers including



- **Emergency services** – these are provided by Humberside Fire and Rescue, Humberside Police and East Midlands Ambulance Service



- **Some local community and education services** – are provided by the voluntary & community sector, town and parish councils, colleges and academy trusts

- **GP and health services** – these are provided by 

There is a strong commitment to partnership working across North Lincolnshire with a shared ambition for our residents.

The Council is also represented on regional partnerships and boards to promote North Lincolnshire for investment and other opportunities.



We have a track record of high performance

But standing still is not an option if we are to achieve our ambition for North Lincolnshire and be the #BestCouncil we can be for our residents.

We have listened to you and made improvements in how we meet your needs...



Recent examples

You said

Resident views on the roads and paths are not properly considered by the council.

We did

We have included feedback from residents when we prioritise highways improvement.

You could not contact the council tax and housing benefits service easily at certain times of the day.

We have put more staff on the phone lines at peak periods.

You did not know if the council had rung you because we withhold our telephone number.

We now display a council telephone number when we ring you and we leave you a message so that you know we have tried to contact you.

The direct payment procedure for services to adults was unclear.

We have updated our procedures and our staff have been trained to provide clearer information to you.

We don't collect your bulky items quickly enough.

We introduced a new system so that a large number of requests do not come in at the same time of year. This means we can now collect more promptly. We have also introduced an online booking system.



The council continues to change how it does business to

- engage better with communities and listen more to you.
- be more **commercial** in the way that we do business.
- be **progressive** and **enabling** in our approach.
- be even more ambitious for the area.
- remain financially **sustainable**; and continue to work hard to deliver on our priorities.
- **work together** with communities to enable them to have more choice and control over things that are important to them.

Our priorities are

Keeping people safe and well

**Enabling resilient and
flourishing communities**

**Enabling economic growth
and renewal**



Priority

Keeping people safe and well

Why it is important

- The safety and wellbeing of residents is our primary purpose.
- To achieve a better quality of life for residents.
- So people can live well for longer.

Taking action – we will:

- ✓ Continue to work hard to keep people safe.
- ✓ Lead partnership working across North Lincolnshire to promote wellbeing and improve health outcomes for everyone.
- ✓ Prioritise the most vulnerable.
- ✓ Provide cleaner and greener space for people to enjoy and use.



Priority

Enabling resilient and flourishing communities

Why it is important

- Communities create opportunities that enable people to achieve better outcomes.
- Residents can be proud of where they live and experience a strong sense of belonging.
- Developing ambition, identity and resilience enables communities to develop.

Taking action – we will:

- ✓ Support people in their wellbeing through trusted sources of information, advice and guidance.
- ✓ Enable our residents to become more involved in community life.
- ✓ Engage in new conversations about the things that matter most to you.
- ✓ Work in partnership with voluntary and community groups and organisations.



Priority

Enabling economic growth and renewal

Why it is important

- To achieve a more prosperous North Lincolnshire.
- To help us invest further in communities.
- To create jobs and opportunities for everyone.

Taking action – we will:

- ✓ Market North Lincolnshire as a place to live, work, visit and invest.
- ✓ Lead partnership working with businesses to attract high skilled jobs.
- ✓ Invest in town centres including securing funding from government.
- ✓ Provide space for businesses and population to grow through new commercial and housing developments.
- ✓ Strive for higher education standards and skills.



Community developments to look out for include:



Ancholme Valley Way



Broadband improvements



Isle of Axholme greenway



South Ferriby flood defence scheme



Scunthorpe town centre improvements



School building improvements



Bringing the council's offer together through community hubs



New post-16 special school



Healey Road playing field and Baysgarth Park improvements



How the council is funded

Your council tax helps to fund our work in improving outcomes for the people of North Lincolnshire.

Council tax provides about half of the total cost of providing services. Business rates, government grants and charging are also used to fund the work of the council.

However, this funding mix is changing and most of our income will be from council tax and business rates, so we are becoming more commercial and innovative in creating new ways to invest back in communities.

Our revenue budget for 2018-21 is £137m, £143m and £152m respectively.

Each year the council allocates millions of pounds for capital investments including improvements to local facilities.

...such as schools, community and leisure facilities, along with road and street lighting improvements.



What YOUR council tax is spent on

£424



Safe Adults and Children

£59



Good Health and Wellbeing

£87



Cleaner, Greener and Safer Spaces and Environments

£25



Vibrant Leisure and Culture

£10



Safe Places & Safe Communities

£5



Thriving Communities

£5



Quality Housing

£30



Excellent Education

£6



Growing business skills and children

£47



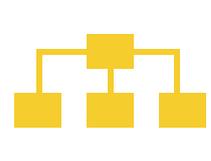
Accessible Transport

£24



Safer Roads, Better Roads and Rail

£21



Members & Leadership

£69



Professional Advice

£56



Maintaining Assets

£9



Customer Access, taxation and benefits

£55



Pensions, Insurance & Levies

£79



Financing

**Total:
£1011**

This is based on a Band A property in 2020/21. The total figure does not include the money you pay to support the Police and fire services. Amounts above rounded to nearest pound.

We will play our part in delivering this plan by staying true to our values:

Equality of opportunity so everyone can have a good quality of life.

Striving for **excellence** and high standards.

Using our resources wisely and with **integrity**.

Self-responsibility and people having choice and control over their own lives.



Together we can achieve better outcomes



Taking care of ourselves and others



Getting involved in our communities



Using the council's online services



Taking pride in our area



Protecting our environment



Registering and voting

How you can get involved and find out more



www.northlincs.gov.uk/engagingwithyou

